

Park at Quail Creek

Home Owners Association, Inc.

Summer 2014



New On-site Office Number!

This information was published in the spring newsletter- this is just a reminder: 512.644.7302. The old number of 512.836.1383 is no longer.

New Website for the association!

This info was published in the spring newsletter but this is just a reminder the new website address is www.parkatquailcreekhoa.com. The old site is no longer accessible.



Quarterly Carpenter Ant Treatment

Quarterly Carpenter Ant Treatment will be performed by Andy Howard's Pest Control (AHPC) on Sat. July 26th. Please make sure your patio is accessible on this date. AHPC # 512.835.9393

Bylaw Changes

The Board, under Texas Business Organizational Code, Chapter 22 of the Code is applicable to all nonprofit corporations, including community associations. At the May Board of Directors Meeting the Board made the following changes:

Changed the annual meeting date from July to October (a day notice will be mailed to all in advance)

Amount of Board members to read as follows: "Section 4.01. Number. The affairs of the association shall be managed by a Board consisting of not more than nine (9) directors but no less than five (5) directors, who need not be members of the Association." The number shall be decided at the sole discretion of the board.

All Bylaw and Rule changes will be mailed to all when the recorded copy is received from the county clerk.

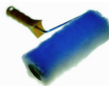


Insurance – Certificate/Evidence of Liability (COI/EOI)

To request a Certificate of Insurance (COI/EOI) for your lender please put the following link into your browser: <http://www.associationsinsuranceagency.com/certificate-request/>

Projects & Improvemnts

The 2014 Annual Building Repairs & Painting have begun and are taking place this year on Greenmeer LN and all of West Village LN. Effected parties will be notified directly as to schedule what to do.



In the winter/spring of 2015 the pool will be re-surfaced. The awnings that were turn in a wind storm at the pool have been replaced.

Street and parking space striping will occur this summer.



Landscaping Improvements

There will be a good deal xeriscaping occurring this summer throughout the property (for both shade and sunny areas). Anything requiring water will wait until the fall. A lot of rock will be done this summer.

Pool Rules

Any resident who observes a violation has the right to ask the offending party to leave the pool. Here are a few of the most repeated violations in which you may be asked to leave the pool:

- ◆ Street clothes being worn instead of swim suit/trunks
- ◆ Minors under the age of 15 without adult supervision
- ◆ Trespassing
- ◆ More than 4 guest per town home (not per resident); total max per unit not to exceed 8.
- ◆ Food
- ◆ Glass Bottles
- ◆ Causing a disturbance
- ◆ Mistreating the pool, chairs, lounges, net, life raft, etc.
- ◆ Diapers that are uncovered by plastic or not 'little swimmer' type diapers



Crime Prevention / Reporting Criminal Mischief

If you observe or perceive suspicious or criminal activity call 911 immediately! Age of those involved in any suspicious or criminal activity is immaterial and the police need to be contacted immediately, not hours or days later.

Please do not wait to contact management, call 911 first. Then report it to management. Time is critical in these matters.



Parking/Towing

We have a new tow company, Reliant Towing. Parking policies have not changed – just the tow company. Parking violations will be aggressively enforced without notice and at the vehicle owner's expense and this includes but is not limited to:

- Parking in a fire lane
- Residents parking in guest spaces
- Parking on the grass
- Tandem Parking
- Parking in another's assigned space or blocking the ingress/egress of their garage
- Abandoned, Inoperable *(Flat tire, etc.) and/or Derelict



***Entire list of towing is attached.

Reliant Towing: P. 512.363.5900 or
E-mail: info@reliant-towning.com

Park at Quail Creek HOA, Inc.

9602 Park Village Drive
Austin, Texas 78758

Community Manager
Holly Skeen
E-mail address
hollys@allianceonline.net

Office Hours
Tues. – Fri. 11AM to 3PM

On-site Office
Phone: 512-644-7302
Fax: 512-328-6178

Website
www.parkatquailcreekhoa.com

Customer Service/
After Hours
512-347-2888

Tow Codes Descriptions

(The parking violations listed below are for PATROL or LIMITED PATROL accounts only)

Code	Reason for Tow
A	No valid permit. No valid resident or tenant permit. Expired visitor permit/pass.
* B	→ Tow away zone. Sign posted and/or pavement markings.
* C	→ Abandoned Vehicle. Broken window(s) vehicle on jacks, blocks, missing wheels, major parts, remained parked in same location for longer than 48 hours. Vehicle must be stickered for a minimum of 24 hours before towing.
* D	→ Fire lane. Vehicle parked in a designated fire lane.
* E	→ Security or Law Enforcement Officer may call to have vehicles towed.
* F	→ Flat tire(s). Vehicle must be stickered for a minimum of 24 hours before towing.
G1	No Boats Allowed
G2	No Trailers Allowed
G3	No Campers Allowed
G4	No Motor Homes Allowed
* H	→ Management request.
* I	→ Health hazard. Vehicle leaking fluids (Federal or City environmental violation), full of trash or hazardous material (rotten food or similar substances).
* J	→ Vehicle wrecked or inoperable. Broken window(s) vehicle on jacks, blocks, missing wheels, major parts, engine, or transmission. Vehicle must be stickered for a minimum of 24 hours before towing.
* K	→ No tractor trailer or large (above 1 ton) commercial vehicle parking on property.
* L	→ Vehicle parked on grass, off the pavement, or landscaping.
M	Handicap violation. Vehicle parked in handicap space, ramp or unloading zone with no handicap permit or expired handicap permit.
* N	→ Vehicle blocking, parked in driveway, or aisle.
O	No after-hours parking. Violation of "No After-Hours Parking" rule (vehicle parked on property after business is closed) (same as no overnight parking)
* P	→ Hindering access, blocking dumpster, building entrances, loading docks or zones, etc...
* Q	→ Vehicle taking up two (2) parking spaces. (Parking line stripe must be touching the license plate.)
R1	For sale vehicle. Vehicle is parked on front row facing the street displaying for sale sign. Tow immediately.
R2	For sale vehicle to be removed after a 24 hour warning is given.
* S	→ Reserved / Assigned parking space. Vehicle parked in a reserved or assigned parking space not assigned to them.
T	Vehicle is parked in a non-parking space that has been hashed out that is primarily used for a pedestrian or handicap access.
U	Vehicle is parked on property posted for "NO PARKING FOR ANYONE AT ANYTIME".
V	Spotter Removal. Vehicle may be towed if observed by a spotter watching the parking lot.
W	Non customer. Vehicle operator is not a customer of this business located on the property.
* X	→ Vehicle is parked on the sidewalk.
* Y	→ Double parked behind another vehicle.
* Z	→ Vehicle parked in Manager's or maintenance space. Could be permitted resident/tenant or guest. <i>i.e. maintenance driveway off Park Village Cove to the maintenance shed.</i>