



HAVE QUESTIONS:

Our Customer Service Department is here to help:



Call **1-800-800-5804**

Monday-Friday 8:00 AM - 5:00 PM



E-mail us: cssatex@wm.com

Find answers online:

www.wm.com

Park at Quail Creek Homeowners Association Garbage Collection Service Guidelines

COLLECTION DAYS: FRIDAY

Please be sure your waste cart is out by **7:00 AM** on collection day.

Waste Management furnishes each homeowner a 96-gallon poly cart, with a GREEN lid, for the collection of household garbage. Collection shall be limited to the waste cart or 7 bags, bundles or two (2) customer owned containers that are less than 40 gallons and placed within three (3) feet of the alleyway/roadway.

Important! *For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.)*

BULK TRASH COLLECTION

Two (2) items or up to two (2) cubic yards on **FRIDAY** of each week

Acceptable items include moving boxes (please break them down and bundle them), old furniture, appliances, grass clippings, leaves, branches and tree trimmings. Items shall be placed within three (3) feet of the alleyway/roadway

Please note! *WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law.*

UNACCEPTABLE ITEMS

Gasoline Vehicle Tires Paint Large Pieces of Metal Batteries
E-Waste (TV, mobile devices, monitors, etc.) Motor Oil (and used filters)
Construction Debris (*Disposed of by contractor performing work*)

HOLIDAYS

NEW YEAR'S DAY

THANKSGIVING DAY

CHRISTMAS DAY

**There is no service scheduled on the listed holidays. If an observed holiday falls on a scheduled collection day, waste and recycle materials will be collected on Saturday following the holiday.*



THINK GREEN®

Recycling Collection Service Guidelines

COLLECTION DAY: FRIDAY

Please be sure your recycle container is out by 7:00 AM on collection day.

Waste Management furnishes each homeowner a 18-gallon bin for recycle items. Bin shall be placed within three (3) feet of the alleyway/roadway. Rinse all containers thoroughly to keep recycle container clean. For additional information: <http://recycleoftenrecycleright.com>

Recycle the following items in the green bin.



Metal Cans



Plastic Bottles & Containers #1-5 & 7



Paper



Paper Cardboard, Dairy & Juice Containers



Flattened Cardboard & Paperboard



Glass Bottles & Jars

Use your green cart with the GREEN lid for trash only.

Things you can do to ensure quality material is recycled:



KEEP THE FOLLOWING OUT OF THE RECYCLE CART: Food waste, Plastic Bags, or polystyrene foam
Paper and cardboard must be dry and free of food debris.
Paper food containers must be rinsed out, no caps.
Make sure all containers and cans are emptied.
Tissues, paper towels, and or other paper that has been in contact with food is not acceptable.
Remember, you can recycle plastic bags at many grocery stores. Visit plasticfilerecycling.org